



**REDACTED – FOR PUBLIC INSPECTION**

Via ECFS

June 27, 2017

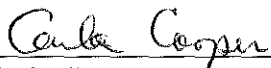
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

**Re: WC Docket 14-58, ETC Annual Report and Certification  
Fidelity Telephone Company, Study Area Code 421882**

Dear Ms. Dortch:

Pursuant to sections 54.313 and 54.422 of the Commission's Rules Fidelity Telephone Company hereby submits its annual Form 481. Fidelity Telephone Company seeks confidential treatment of its financial information under the FCC's protective Order for section 54.313(f)(2)<sup>1</sup> and is filing a redacted version in the Electronic Comment Filing System.

Respectfully submitted,

  
\_\_\_\_\_  
Carla Cooper  
Vice President of Finance

<sup>1</sup> In the Matter of Connection America Fund, WC Docket No. 10-90; ETC Annual Reports and Certifications, WC Docket No. 14-58. Protective Order, DA 16-296, rel. March 22, 2016. ("Protective Order").

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3050-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Carla Cooper
<035>	Contact Telephone Number; Number of the person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address; Email of the person identified in data line <030>	carla.cooper@fidelitycommunications.com
Form Type		54.313 and 54.422

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5724681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

No

[illegible]

**(300) Unfulfilled Service Request  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

&lt;300&gt; Unfulfilled service request (voice)

0

&lt;310&gt; Detail on attempts (voice)

Name of Attached Document

&lt;320&gt; Unfulfilled service request (broadband)

0

&lt;330&gt; Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers  
Data Collection Form

Form 481  
OMB Control No. 3060-0686/OMB Control No. 3060-0619  
July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

[500] Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form		FCC Form 481 OMB Control No. 3050-0086/OMB Control No. 3060-0019 July 2013
<010> Study Area Code	421882	
<015> Study Area Name	FIDELITY TEL CO	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Carla Cooper	
<035> Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com	
<500> Certify compliance with applicable service quality standards and consumer protection rules	Yes	
	421882mo510.pdf	
<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance		
<515> Certify compliance with applicable minimum service standards		

Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 – Line 510

Description of Service Quality Standards and Consumer Protection Rules Compliance

- 1) Fidelity complies with the service quality standards of the Missouri Public Service Commission as set forth in 4 CSR 240-28.060 Service Requirements. Fidelity is committed to providing the highest quality service to its customers.
- 2) Fidelity complies with all of the requirements of 47 C.F.R. § 64 Subpart U, Customer Proprietary Network Information, Subpart Y, Truth in Billing Requirements for Common Carriers, and Subpart K, Cramming rules as well as Federal Trade Commission 16 C.F.R. § 681, Identity Theft Red Flags rules.

(600) Functionality in Emergency Situations Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421882
<015> Study Area Name	FIDELITY TEL CO
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035> Contact Telephone Number - Number of person identified in data line <030>	5774681210 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	421882mo610.pdf



Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 – Line 610

Description of Functionality in Emergency Situations

- 1) Fidelity maintains a Disaster Recovery manual, which has been filed with the Missouri Public Service Commission.
- 2) Fidelity has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
- 3) Specifically, each of Fidelity's host and remote switches are equipped with a 48 volt battery system capable of powering the equipment for 8 hours with no outside power source. A backup generator capable of running for an extended number of days is also located at each switch. Our Digital Loop Carrier equipment are equipped with a 48 volt battery system, capable of powering the equipment for 6 hours with no outside power source. Each DLC is equipped with a generator connection for powering the equipment with portable generator. Our network monitoring system notifies us of any power outages.

Fidelity has built redundant facilities between its exchanges and also back to its toll facilities which exit to the public switch telephone network. This redundant facility is in the form of SONET and Ethernet ring architecture. Fidelity takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its own network during such events.

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	16.0

<703>

[illegible]

**(710) Broadband Price Offerings**  
**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	421802
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

[illegible]

## Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<810>	Reporting Carrier	Fidelity Telephone Company
<811>	Holding Company	Fidelity Communications Company
<812>	Operating Company	Fidelity Telephone Company

[illegible]

(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 421882  
 <015> Study Area Name FIDELITY TEL CO  
 <020> Program Year 2018  
 <030> Contact Name - Person USAC should contact regarding this data Carla Cooper  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5734681218 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> carla.cooper@fidelitycommunications.com  
 <900> Does the filing entity offer tribal land services? (Y/N) No

&lt;910&gt; Tribal Land(s) on which ETC Serves

--

&lt;920&gt; Tribal Government Engagement Obligation

--

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  
 <922> Feasibility and sustainability planning;  
 <923> Marketing services in a culturally sensitive manner;  
 <924> Compliance with Rights of way processes  
 <925> Compliance with Land Use permitting requirements  
 <926> Compliance with Facilities Siting rules  
 <927> Compliance with Environmental Review processes  
 <928> Compliance with Cultural Preservation review processes  
 <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

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Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

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Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

&lt;1100&gt; Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**

Lifeline

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421882
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<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

421882mo1210.pdf

&lt;1210&gt; Terms &amp; Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

&lt;1220&gt; Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

&lt;1221&gt; Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,



&lt;1222&gt; Details on the number of minutes provided as part of the plan,



&lt;1223&gt; Additional charges for toll calls, and rates for each such plan.





Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 – Line 1210

Description of Lifeline Terms and Conditions

- 1) See attached for Fidelity's Customer Application for Lifeline Program.
- 2) All of Fidelity's Lifeline customers receive unlimited local calling minutes at a rate of \$6.75.
- 3) Fidelity provides toll calling equal access for all Lifeline customers to 20 interexchange carriers (IXCs). The rates, terms and conditions of their toll carrier offerings are made by the IXCs, not by Fidelity.
- 4) Fidelity provides the lifeline rate and application at [www.fidelitycommunications.com](http://www.fidelitycommunications.com). Details for qualifying for lifeline is available by customer service representatives, newspaper advertisements, bill inserts and flyers in various community locations.



## Missouri Application for the Lifeline or Disabled Programs

Consumers meeting certain eligibility criteria are able to receive monthly discounts for telecommunications service through the Lifeline Program or the Disabled Program. Lifeline service offers a monthly federal discount of \$9.25 (for Voice or Broadband Internet) and state discount of \$6.50 (Voice or a service bundle of Voice and Broadband) for a total monthly discount of up to \$15.75. The Disabled Program offers a \$6.50 (Voice) monthly discount.

Eligibility Criteria	
To qualify for a discount you must submit this completed and signed application along with proof of eligibility.	
Lifeline Program	Disabled Program
<input type="checkbox"/> MO HealthNet (f/k/a Medicaid)	<input type="checkbox"/> Veteran Administration Disability Benefits
<input type="checkbox"/> Supplemental Nutrition Assistance (Food Stamps)	<input type="checkbox"/> State Blind Pension
<input type="checkbox"/> Supplemental Security Income	<input type="checkbox"/> State Aid to Blind Persons
<input type="checkbox"/> Veterans and Survivors Pension Benefit	<input type="checkbox"/> State Supplemental Disability Assistance
<input type="checkbox"/> Federal Public Housing Assistance (Section 8)	<input type="checkbox"/> Federal Social Security Disability
<input type="checkbox"/> 135% of the Federal Poverty Level	
<input type="checkbox"/> (See next page for income threshold requirements)	

Lifeline Program – Choose ONE service to apply the discount: (check with provider for availability)

☐ Telephone ☐ Broadband Internet Access Service ("BIAS") ☐ Service Bundle (Phone and BIAS)

APPLICANT INFORMATION:			
Full Name:		Birth Date:	Social Security #: LAST 4 DIGITS ONLY DCN #:
		- -	*** - ** -
Last Name	First Name	MO DAY YR	*MO HealthNet/Food Stamps
Telephone Number: ( ) -			

BENEFIT QUALIFYING PERSON INFORMATION: (DIFFERENT FROM APPLICANT)			
Full Name:		Birth Date:	Social Security #: LAST 4 DIGITS ONLY DCN #:
		- -	*** - ** -
Last Name	First Name	MO DAY YR	*MO HealthNet/Food Stamps

ADDRESS:			
Service Address (No P.O. Box):			
Street	City	State	Zip Code
Is this address also my billing address? YES NO (If "NO" please provide billing address below)			
Street	City	State	Zip Code
Is this address a temporary address? YES NO (If "YES" then address must be verified every 90 days)			
Is this address occupied by multiple households? YES NO (If "YES" or if Lifeline Program records indicate another person at this address is already receiving a LifeLine Program benefit, then you must complete the Lifeline Household Worksheet attached.)			

**I understand the following obligations and provisions about the Lifeline and Disabled pro**

- The Lifeline and Disabled programs are government benefit programs and that willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline or Disabled service is available per household.
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline or Disabled benefits from multiple providers or combine Lifeline and Disabled program benefits.
- Violation of the one-per-household limitation constitutes a violation of rules and will result in the subscriber's de-enrollment from the program.
- Lifeline and the Disabled program are non-transferable benefits and the subscriber may not transfer his or her benefit to any other person.

**I CERTIFY UNDER PENALTY OF PERJURY EACH OF THE FOLLOWING: Please initial each item below**

- \_\_\_\_\_ • I meet the eligibility criteria for the Lifeline program or the Disabled program.
- \_\_\_\_\_ • I will provide notification to my telecommunications provider within 30 days if for any reasons I no longer satisfy the criteria for receiving Lifeline or Disabled benefits including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline or Disabled support, I receive more than one Lifeline or Disabled benefit, or another member of my household is receiving a Lifeline or Disabled benefit.
- \_\_\_\_\_ • If I move to a new address I will provide that new address to my telecommunications provider within 30 days.
- \_\_\_\_\_ • If I have a temporary residential address then I will be required to verify my address with my telecommunications provider every 90 days.
- \_\_\_\_\_ • My household will receive only one Lifeline or Disabled service and, to the best of my knowledge, my household is not already receiving a Lifeline or Disabled service.
- \_\_\_\_\_ • I acknowledge the obligation to re-certify my continued eligibility for Lifeline benefits. I will receive a letter from the Universal Service Administrative Company ('USAC') annually, prior to my anniversary date, and failure to re-certify my continued eligibility will result in de-enrollment and the termination of Lifeline benefits. If receiving Disability benefits, I may be required to re-certify my continued eligibility for Disabled benefits with Fidelity
- \_\_\_\_\_ • I consent to providing my name, telephone number and address to the Universal Service Administrative Company ('USAC') for the purpose of verifying I do not receive more than one Lifeline benefit. I also consent to sharing my account information with the Federal Communications Commission and Missouri Public Service Commission and their agents and designees who oversee and administer the Lifeline or Disabled programs.
- \_\_\_\_\_ • I certify I have \_\_\_\_\_ individuals in my household. (Initial and complete only if qualifying under the income threshold)

The information supplied on this form is true and correct.

I acknowledge providing false or fraudulent information to receive Lifeline or Disabled benefits is punishable by law.

Signature of Customer \_\_\_\_\_

Date \_\_\_\_\_

Annual Income Thresholds for Meeting 135% of Federal Poverty Level (Based on Household Size)							
1	2	3	4	5	6	7	8
\$16,281	\$21,924	\$27,567	\$33,210	\$38,853	\$44,496	\$50,139	\$55,782
							Each additional person:
							+ \$5,643/person

Acceptable documentation for meeting the criteria of 135% of the federal poverty level includes: a copy of prior year's state or federal tax return; paycheck stub (three consecutive months); a statement of benefits for Social Security, Veterans Administration, retirement/pension or Unemployment/Workmen's Compensation; or other legal federal tax return; paycheck stub (three consecutive months); a statement of benefits for Social Security, Veterans Administration, retirement/pension or Unemployment/Workmen's Compensation; or other legal documents showing current income (e.g. divorce decree, child support award). Any documentation must cover a full year or three consecutive months within the previous twelve months.

**Company Use Only:**

I hereby attest the applicant presented acceptable proof of eligibility:

Print name of company official \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

## Lifeline Household Worksheet

This Worksheet is not applicable for the Disabled Program.

**Only one Lifeline Program-supported service per household (either wireless or landline telephone, Broadband Internet, or a cell phone data plan) is allowed under Federal law.**

Your household is everyone who lives together at your address and contributes to, or shares in, the income and expenses of the household. Household expenses include food, health care expenses, and the cost of renting or paying a mortgage on your place of residence and utilities. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Answer the questions below to determine if there is more than one household living at your address, and if your household already receives a Lifeline Program benefit. Providing false information on this form may result in losing your Lifeline service and/or criminal penalties.

**1. Does another adult (age 18 or emancipated minor) live with you AND have a Lifeline-discounted service or a "free" wireless Lifeline service? For example, husband, wife, domestic partner, parent, son, daughter, another relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.), a roommate, or another person.**

\_\_\_\_\_ **No.** You are ELIGIBLE for Lifeline because no one in your household has Lifeline. Please SIGN below to certify that this is true and complete the rest of this form.

\_\_\_\_\_ **Yes.** Please answer question 2 below.

**2. Do you share expenses for bills, food, or other living expenses AND share income (salary, public assistance benefits, social security payments or other income) with the person in question #1 that has a Lifeline-discounted service?**

\_\_\_\_\_ **No.** You are ELIGIBLE for Lifeline because no one in your household has Lifeline. Please SIGN below to certify that this is true and complete the rest of this form.

\_\_\_\_\_ **Yes.**



Do NOT complete the rest of this form. You are NOT ELIGIBLE because someone in your household already has Lifeline.

**I certify that the information provided above is true and that no one in my household already has Lifeline. I understand that violating the one-per-household requirement is against the Federal Communications Commission's rules and I may lose my Lifeline benefits, and may be prosecuted by the United States government for violating the rules.**

Signature of Customer \_\_\_\_\_

Date \_\_\_\_\_

**(2005) Price-Cap Carrier Additional Documentation****Data Collection Form***Including Rate-of-Return Carriers affiliated with Price-Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421882
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<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

&lt;2016&gt; Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

&lt;2017A&gt; Connect America Fund Phase II recipient?

&lt;2017C&gt; Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

&lt;2018&gt; Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

&lt;2019&gt; Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate of Return Carrier Additional Documentation  
Data Collection Form

FCC Form 461  
OMB Control No. 3060-0286/OMB Control No. 3060-0618  
July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
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<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i))		421882mo3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))	Yes - Attach New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	421882mo3012.xlsx
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	421882mo3026.pdf

(3005) Rate Of Return Carrier Additional Documentation (Continued)	EC Form 483
Data Collection Form	OMB Control No. 3045-0047/OMB Control No. 3045-0047
	July 2015

<010> Study Area Code	421882
<015> Study Area Name	FIDELITY TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035> Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]



<010>	Study Area Code	421802
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.coa

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information \_\_\_\_\_

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information \_\_\_\_\_

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421882
<015> Study Area Name	FIDELITY TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035> Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: FIDELITY TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/29/2017
Printed name of Authorized Officer: Carla Cooper	
Title or position of Authorized Officer: VP of Finance	
Telephone number of Authorized Officer: 5734681218 ext.	
Study Area Code of Reporting Carrier: 421882	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	421882
<015> Study Area Name	FIDELITY TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035> Contact Telephone Number - Number of person identified in data line <030>	5734681218 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



## **MILESTONE CERTIFICATION**

June 27, 2017

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street SW  
Room TW-A325  
Washington, D.C. 20554

**Re: Form 481 Line 3010 - Milestone Certification Pursuant to 47 C.F.R. § 54.313(f)(1)(i)**

Dear Ms. Dortch:

Fidelity Telephone Company, Study Area Code 421882, in accordance with 47 C.F.R. § 54.313(f)(1)(i) of the Commission's rules, hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time.

Respectfully submitted,

  
\_\_\_\_\_  
**Carla Cooper**  
Vice President of Finance

Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 – Line 3012

## **Community Anchor Institutions Newly Receiving Broadband in 2016**

Gerald Area Library Association, 357 S Main, Gerald, MO 63037

**REDACTED - FOR PUBLIC INSPECTION**

**REDACTED**

[The Financial Statement of Fidelity Telephone Company filed pursuant to 47 C.F.R. § 54.313(f)(2) is redacted in its entirety as Highly Confidential Information]